



Membership (Subscription) Terms and Conditions

Membership

Membership fees, models and duration The current membership fees are available on our website and can be subject to change.

All memberships run on a monthly rolling basis with both paid subscriptions and free to use subscriptions requiring 28 days notice for removal. The membership fee is non-refundable. Membership fees are subject to VAT at the prevailing UK rate.

Payment

The first Membership payment will be taken on the first day of your paid subscription with subsequent payments being taken by us on the same date each month. Subscriptions due on the 28th, 29th, 30th and 31st of the month will be taken monthly on the 28th using your preferred payment method. All legal disputes related to card processing are handled under England and Wales Law.

If your preferred payment method becomes invalid during your membership period, or if the charge is refused for any other reason outside our control, you authorise us to use any other payment method we have on file in your KuulSeats account. If all your payment methods on file are declined, you must provide us a new eligible payment method within 3 working days or your access to your account will be suspended. Failure to supply a new valid payment method will result in the membership being cancelled.

Acceptance of membership

We reserve the right to accept or refuse your membership, to the extent permitted by applicable law.

No transfer or assignment of membership or benefits You may not transfer or assign your KuulSeats membership or any benefits including promotion codes for memberships or benefits, except as expressly allowed in these Terms.

Termination

To terminate a Membership 28 days notice is required by either party. We may terminate your KuulSeats membership immediately by notice if we consider that (a) your use of the Service materially breaches these Terms or any applicable law or (b) you fraudulently use or misuse the Service (c) Repeated negative customer feedback.

In this case we will not give any refund. We will inform you of the termination of your KuulSeats membership and your right to appeal.

You may terminate your KuulSeats membership at any time in accordance with Clause 3.1 of the Terms and Conditions.