



KuulSeats Member Terms and Conditions

These KuulSeats Terms & Conditions are between you and Bookings and Beyond Ltd t/as KuulSeats and they govern your and our respective rights and obligations.

Together with the below linked terms and notices (collectively, these "Terms"), they constitute the agreement between you and us related to your KuulSeats membership on the KuulSeats.com website (the "KuulSeats Website") and the KuulSeats Mobile App. Please read these Terms carefully.

Please also see our [Privacy Notice](#), our [Cookies Notice](#).

1. The Service

KuulSeats is a membership program offering varied levels of membership. The levels offer multiple benefits and services to its members as set out in these Terms (collectively "Service").

2. Free Trials

Trial Memberships benefit from the use of the whole KuulSeats System. This membership has a limited time period determined by the offer with no commitment to subscribe at the end of the free period. Those who choose not to subscribe will lose access at the end of the period and will lose all of their data.

For the avoidance of doubt a three month trial is equal to ninety days, and a one month trial is equal to thirty days.

3. Membership

3.1. Membership fees, models and duration

The current membership fees are available on our website and can be subject to change.

All memberships run on a monthly rolling basis with both paid subscriptions and free to use subscriptions requiring 28 days notice for removal.

The membership fee is non-refundable.

Membership fees are subject to VAT at the prevailing UK rate.

3.2. Payment

The first Membership payment will be taken on the first day of your paid subscription with subsequent payments being taken by us on the same date each month.

Subscriptions due on the 28th, 29th, 30th and 31st of the month will be taken monthly on the 28th using your preferred payment method. All legal disputes related to card processing are handled under England and Wales Law.

If your preferred payment method becomes invalid during your membership period, or if the charge is refused for any other reason outside our control, you authorise us to use any other payment method we have on file in your KuulSeats account. If all your payment methods on file are declined, you must provide us a new eligible payment method within 3 working days or your access to your account will be suspended. Failure to supply a new valid payment method will result in the membership being cancelled.

3.3. Acceptance of membership

We reserve the right to accept or refuse your membership, to the extent permitted by applicable law.

3.4. No transfer or assignment of membership or benefits

You may not transfer or assign your KuulSeats membership or any benefits including promotion codes for memberships or benefits, except as expressly allowed in these Terms.

4. Termination

To terminate a Membership 28 days notice is required by either party..

We may terminate your KuulSeats membership immediately by notice if we consider that (a) your use of the Service materially breaches these Terms or any applicable law or (b) you fraudulently use or misuse the Service. (c) Repeated negative customer feedback.

In this case we will not give any refund. We will inform you of the termination of your KuulSeats membership and your right to appeal.

You may terminate your KuulSeats membership at any time in accordance with Clause 3.1.

5. Agreement Changes

We may change these Terms or the Service, or any part of it, at any time: for legal or regulatory reasons; for security reasons; to enhance existing features or add additional features to the Service; to reflect advancements in technology; to make reasonable technical adjustments to the Service; and to ensure the ongoing operability of the Service.

If we make changes, we will inform you with 28 days notice and remind you of your rights. You will be deemed to have accepted these changes and you will keep the possibility to cancel your KuulSeats membership at any time.

Regardless of any changes to these Terms or the Service, any increase in the applicable membership fee will not apply before the end of your current membership period.

6. Liability

We are not liable for any information about your business held within our website and app. It is the responsibility of our members to keep their information up to date through the KuulSeats system.

For Members we ensure to maintain our system and utilise the most up to date security and stability methods to offer a software uptime level of 99.4%.

7. Events Beyond our Reasonable Control

We will not be held responsible for any delay or failure to comply with our obligations under these Terms if the delay or failure arises from any cause which is non foreseeable and beyond our reasonable control.

8. Matters of Law.

This agreement is covered by the governing laws of England and Wales.

9. Customer Service

For any additional questions, you may contact members@kuulseats.com

10. Our Details

Booking and Beyond Ltd t/as KuulSeats

Registered in United Kingdom

Company Number: 15739855

VAT Registration Number: 468520375